

What to Expect at Your Pet's Surgery Evaluation Appointment

We are located at 175 Charlton Road, Sturbridge, MA. If your pet's appointment is at our Surgery building, it is the tan building with the black mirror door. Please park in one of the four numbered parking spots labeled Reserved for Surgery Client.

When you arrive, please remain in the parking lot in your vehicle with your pet and give us a call to check in at 774-241-3111. We will review your contact information and have you wait in your vehicle until the exam room is ready.

Our certified veterinarian technician will bring you in and weigh your pet. They will then review your pet's medical history, medication list, diet, and address any concerns that you may have. This review gives us information about your pet's health and notes any changes since the appointment was made.

APPOINTMENT SPECIFICS

At this first appointment, the clinical team will perform an exam. After the examination, the veterinarian will speak with you about their assessment and will provide recommendations for next steps for diagnostics and/or procedures such as surgery, workup, and lab work.

- An estimate will be generated for you so that together, you and your team will decide how to proceed.
- If surgery is recommended, this would be scheduled for another day. We can schedule the appointment while you are here, or you can call back to schedule. Treatment plans are good for 6 months.
- If a workup day is recommended, that would also need to be scheduled for a separate day. We can schedule the appointment while you are here, or you can call back to schedule. Treatment plans are good for 6 months.
- This initial exam takes approximately 60 minutes.
- Payment is expected at the time of service. We accept cash, credit cards, and CareCredit.
- If you have any questions or concerns, do not hesitate to contact our office. We will ask for your preferred means of communication and will do our best to communicate with you in this manner. We use email, text, and phones.

We look forward to seeing you and your pet soon. If you have any questions in the meantime, give us a call and we will be happy to assist.

Kind Regards,
Veterinary Specialty Center of Sturbridge